TAB: Patron Services

SECTION: Access to Materials

SUBJECT: SERVICE TO HOMEBOUND PATRONS

DOCUMENT NUMBER: 20-15-50

SUMMARY This regulation describes services and waivers

available to homebound patrons.

Effective Date: March 8, 2012

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SERVICE TO HOMEBOUND

PATRON

a. The Library's intent is to provide equitable library service to County residents who are approved as homebound by a medical professional, social service worker, professional caregiver, or library staff.

Olathe residents and non-Johnson County residents

will be referred to their own library system.

REGISTRATION AS HOMEBOUND b. The County Librarian is authorized to issue

procedures for registering qualified patrons for

homebound service.

CIRCULATION SERVICES c. Circulating library materials may be checked out and

mailed to patrons registered as homebound according

to library procedure.

BASIC REFERENCE SERVICE d. Basic reference service will be provided to patrons

registered as homebound. The results will be delivered

to the patron, free of charge.

WAIVERS e. No overdue or mail fees will be charged to

homebound patrons. However, homebound patrons

will be charged for lost or damaged items.

July 10, 2025 ARM 20-15-50 End